

Aqua Products Customer Returns form



Name :

Date of Return :

Full day time contact details e-mail / Landline phone/ mobile phone :

Return address details (this can be a work address, a signature will be required)

Fault(s) / defects please include location full details of the fault.

Item returned (full list of contents) :

Original purchase details please include original purchase address please note that if purchased through an Aqua premier retailer then it needs to be returned to them.

Check list

1. Form filled out with as much detail as possible
2. The Product was purchased from Aqua Products Directly
3. You have cleaned and dried you bivvy prior to sending (we cannot work on soiled items for health and safety reasons)
4. You have packaged the item carefully (we cannot be responsible for damage in transit)
5. You have sufficient insurance against items lost in transit we recommend a signed for courier service again we cannot be responsible for missing items.